

APIFONICA

Voicebot pricing

Overview of packages
and additional services



2025

Packages for business

(all prices quoted are net)

Package	SMB	Professional	Enterprise tier 1	Enterprise tier 2
Package cost (EUR/month)*	1,850 €	3,850 €	5,000 €	7,000 €
Included in the monthly package				
Capacity (minutes)	7,000 min	20,000 min	40,000 min	70,000 min
Support	e-mail, working days, response up to 24h	e-mail & phone, working days, response up to 12h	dedicated account manager	dedicated account manager
SLA	standard	standard	extended	extended
Voicebot setup				
Free dialogue expert business days	none	1 day	2 days	3 days
Free integration days	none	2 days	3 days	5 days
Dialogue expert business days (EUR/day)	800 €	800 €	800 €	800 €
Integration days (EUR/day)	800 €	800 €	800 €	800 €
Additional services (optional)				
Extra minutes (EUR/min)	0.26 €	0.19 €	0.13 €	0.10 €
Premium voice (EUR/min)	0.12 €	0.10 €	0.07 €	0.05 €
ChatGPT AI functionality (EUR/month)	550 €	770 €	included	included
Voice mail detection (EUR/call)	0.005 €	included	included	included

*Contract for 12 months, payment each month

Telecom services

(all prices quoted are net)

Package	SMB	Professional	Enterprise (tier 1)	Enterprise (tier 2)
Inbound calls (EUR/min)*				
SIP	included	included	included	included
Landline or mobile numbers	included	included	included	included
0-800 numbers	0.079 €	0.079 €	0.079 €	0.079 €
Outbound calls or call forwarding (EUR/min)*				
External SIP endpoint	included	included	included	included
Local landline phone using Apifonica SIP	0.01 €	0.01 €	0.01 €	0.01 €
Local mobile phone using Apifonica SIP	0.04 €	0.04 €	0.04 €	0.04 €
International and other networks using Apifonica SIP	on request	on request	on request	on request
Other services				
Local landline number (EUR/month)	5 €	5 €	5 €	5 €
Inbound SMS (EUR/message)	included	included	included	included
Outbound SMS in all local networks using Apifonica SMS API (EUR/message)	0.07 €	0.07 €	0.07 €	0.07 €
Call recording (EUR/month)	49 €	included	included	included

*Fee for each minute started

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